

Official Statement from Solis Australasia Pty Ltd: Enhanced 10-Year Warranty for Solis Inverters

Solis Australasia Pty Ltd is pleased to announce an enhanced 10-year warranty for all Solis Inverters upto 110kW capacity (110kW included) purchased on or after January 1, 2024. This promotion reflects our commitment to quality and customer satisfaction, offering extended assurance and peace of mind to our valued customers.

The warranty promotion includes:

- **5-Year Standard Limited Warranty:** Ginlong Solis grants a Solis Standard Limited Warranty of five (5) years on Solis Inverters.
- **Additional Warranty Coverage:** An extra five (5) years is provided for Solis Inverters upto 110kW capacity (110kW included) , making it a total of 10 years for eligible models. Solis Accessories will be covered by a two (2) year warranty, which is not eligible for extension.

To ensure the validity of this warranty, customers must meet the following conditions:

- **Product Registration:** Register the Solis Product on the Solis Cloud monitoring platform.
- **Continuous Connection:** Maintain the Solis Product's connection with the Solis Cloud platform for ongoing monitoring.
- **Accredited Installation:** Ensure installation and maintenance by SAA, SEANZ, or New Zealand equivalent accredited technicians, following Ginlong Solis installation and operational guidelines.

For customers who choose to extend their protection, there is also the option to purchase an Extended Limited Warranty for Solis Inverters. This warranty extension is exclusively limited to the repair or replacement of the inverter's hardware components.

Warranty certificate can be accessed directly from the SolisCloud account once the inverter is connected to internet and registered on the SolisCloud.

This warranty enhancement is effective as of January 1, 2024. For Solis Products produced prior to this date, the original terms and conditions remain applicable.