Data Migration short guide

(Using Web browser)

Step 1 - Search www.Soliscloud.com

 $\leftrightarrow \rightarrow C \bigtriangleup$ www.Soliscloud.com

Step 2 – Click on Data migration option available on the landing page.



Step 3 – Anyone that was using the previous generation of Solis monitoring portal (Solis home/ Solis professional) will need to migrate their systems over to the new platform. This is done by selecting "Data migration" on the login page. The original login credentials will need to be used here. Enter the email address and password and then click on "Start migration".

Please note the migration takes a few hours to complete. Once migration is complete system will show up on the new platform. You can either use <u>www.Soliscloud.com</u> or Soliscloud mobile App.

End users select Home Edition as shown below and enter your login details, then proceed to click Start migration.

Data Migration	Data Migrat		
Professional Edition Home Edition Input Ginlong Home Edition account Input Home Edition password	Professional Edition Home Edition Input Ginlong Home Edition		
		Hint: 1.Migration will transfer the account and plant information of old platform to SolisCloud, and users can normally use SolisCloud 2.Basic data of plant takes 5–10 minutes, and all data of plant expected to be completed in 2 hours) 3.After the migration, please try to use the new platform 4.If there is an external organization in the organization, please contact the after–sales 5.If you have any questions about migration, please contact after–sales service@ginlong.com	Input Home Edition necessord
		Start Migration	

- Installer must use the professional Edition option to migrate their professional account.
- For further assistance please contact <u>Service@solisinverters.com.au</u> or contact 03 8555 9516.