

Important Notice

Switch now to **SolisCloud** Platform

30th May, 2022

Dear Solis Customer,

Ginlong Solis are very pleased to advise you of the release of our new **SolisCloud** monitoring platform. This new monitoring system has been developed by the Ginlong Solis team to provide our Solis customers with improved benefits via the **SolisCloud** platform. Using advanced cloud storage technology, **SolisCloud** enhances the delivery of reliable data, through convenient operation and simple interface.

Your **SolisCloud** monitoring now has an energy storage power station energy flow chart, alarm mailbox notification and other improved functionality which will provide our Solis customers with a better service experience.

The **SolisCloud** platform has been fully tested and operational over the past two years. We are now ready for all of our Solis customers to move over to the **SolisCloud** platform as we cease to offer and support the now redundant Solis Home and Solis Pro APP platforms.

Note:

- 1) New users will directly download the **SolisCloud** APP and log in to Soliscloud.com for power station registration and monitoring
- 2) Existing Solis Home and Solis Pro users are encouraged to download the **SolisCloud** APP. Use your existing Solis Home or Solis Pro account to log in and **SolisCloud** will update your data automatically.

Thank you

Ginlong Solis team

If you have any questions, please contact service@solisinverters.com.au

